

telna International Access Numbers

Country	Access number	Notes
USA	1-866-934-2538	
Argentina	0800-333-0594	
Australia	1-800-231-637 / 1-800-240-733 1-800-197-208	
Austria	0800-677-891 / 0800-281-617	
Bahamas	1-800-203-0154	
Belarus	88-2000-11-0008	
Belgium	0800-48-625 0800-71-850 0800-71-077	■ ■ ▲
Botswana	00269-800-300-0245	
Brazil	0800-891-9449 / 0800-891-2146	
Bulgaria	00800-110-0101	
Canada	1-866-573-7094 / 1-866-934-2538	
Chile	1-230-020-6181 / 1-230-020-40226	■ ▲
China (Northern provinces)	1-0800-714-0879	
China (Southern provinces)	1-0800-140-0854	
Colombia	01800-9-156003 01800-5-180363	■ ▲
Costa Rica	0800-015-0434	
Croatia	0800-223-076	
Cyprus	800-96-134	
Czech Republic	800-142-368	
Denmark	80-885627 / 80-886121 / 80-884971	■ ▲
Dominican Republic	1-888-751-4692	
Ecuador	1-800-010-190	
El Salvador	800-6462	
Estonia	800-010-0181	
Finland	0-800-1-13092 / 0-800-1-13029 0-800-1-12680	
France	0805-100-828 0800-905-972 / 0800-905-645	■
Germany	0800-000-1639 0800-181-6618 / 0800-189-0106	■ ▲
Greece	00800-16-122030154 00800-12-6879	▲
Hong Kong	800-933008 / 800-900638 800-903962	▲
Hungary	06-800-18009 / 06-800-17734 06-800-17518	
Iceland	800-8483	
India	000-800-100-6217	■ ▲
Indonesia	001-803-016-0154 / 001-803-011-3705	■ ▲
Ireland	1-800-932-065 1-800-413-810	■ ▲
Israel	1-80-921-4828 / 1-809-245-897 1-800-920-5250 / 1-800-942-4941	
Italy	800-987-443 / 800-787-982 800-786-773	■ ▲
Jamaica	1-800-203-0154	
Japan	00531-121783 / 00531-160551 00531-130937	
Latvia	800-2177	
Lithuania	880-090-066	
Luxembourg	800-25-244 / 800-26-150 0800-24-820	■ ▲ ■ ▲
Malaysia	1-800-802-518 / 1-800-812-651	
Mexico	001-866-854-7825 / 001-800-514-0154	
Monaco	800-93-266	
Netherlands	0800-020-0427 / 0800-022-3924 0800-022-2126	■ ▲ ■ ▲
New Zealand	0800-448-921 / 0800-448-620 0800-446-946	■ ▲ ■
Norway	800-13-611 / 800-18-365 / 800-14-497	



Travel Card

- If you have questions about your telna service, please call our customer service at 1-800-972-7538 or send an email to info@telna.com.
- If you need to reach our customer service while travelling outside the U.S. please dial a local access number and when prompted for your authorization code enter "800 972 7538". This will connect you with our customer service.
- Information regarding your service and the rates that apply to calls made through this card can be found on our website at <http://www.telna.com>

Using Your Travel Card

- In order to place a call, you first need to call a toll free access number in the country where you are located. We recommend you always use the first number listed which is the least expensive. The other numbers listed are backup numbers and might incur higher charges.
- Once connected to the access number, you will be prompted for your authorization code which is the mail 10-digit telephone number in your telna account. Then the system will ask for your PIN code which is the 6-digit PIN code you have setup with us.
- You will then be prompted to enter the telephone number you wish to dial. You must dial as if you were dialing from the U.S. meaning that you need to dial 1 + the area code to call to the USA, and 011 + the country code for any international calls.
- Immediately after your call is finished, you may press the # key twice in order to connect a new call.
- For the safety of your account please do not write your PIN code on this document.

Country	Access number	Notes
Panama	00-800-226-0154	
Poland	00800-111-4777 / 00800-121-1878	
Portugal	800-819-130 / 800-815-240	▲
Puerto Rico	1-866-934-2538 / 1-877-603-0154	
Romania	0800-730-952 / 0800-895-022	
Russia	8-10-8002-9453011 / 8-10-8002-4711012	■ ▲
Singapore	800-120-4554 / 800-101-1713	
Slovakia	0800-606-215	
Slovenia	0800-808-20	
South Africa	0800-999-533	
South Korea	00798-14-800-6741 00308-140-640	▲
Spain	800-098446 900-937056	■ ▲
Sweden	0200-890-100 0207-95-113 / 0207-972-129	
Switzerland	0800-001-297 0800-563-328 0800-561-161	■ ■ ▲
Taiwan	00801-126-767	
Thailand	001-800-15-62030154 001-800-12-0665549 001-800-13-2014952	■ ■ ■
Trinidad & Tobago	1-800-203-0154	
Ukraine	8800-503-5440	
United Kingdom	0800-376-9868 0800-404-922 / 0800-028-2405	■
Uruguay	000-401-900-58 / 000-413-598-3272	
US Virgin Islands	1-866-934-2538 / 1-877-603-0154	
Venezuela	0800-100-6049	

Legend: ■ not available from payphone / ▲ not available from cellphone

Folding Instructions:

1. Fold along line ❶.
2. Fold along line ❷.
3. Fold along line ❸.
4. Cut excess paper off.